



March 23, 2020

Dear Residents,

I want to express my sincere gratitude for all that you continue to do to combat the spread of COVID-19. All across our family of communities, residents and staff are taking extraordinary steps to protect the health and safety of our loved ones, friends, neighbors, and caregivers. Your cooperation and willingness to help is an inspiration to us all—and a reminder that if we band together, we can overcome any challenge.

While your physical health is our paramount concern, please know that we are also committed to your emotional well-being. Please reach out to members of your community team if you need any support. We never want you to feel alone, even as we adhere to the important practice of social distancing.

These are difficult times that demand a lot from all of us, but we are a strong community and, together, we will get through this. I am confident that we will look back on this unprecedented health event and be proud of how well we cared for each other.

Thank you for all that you are doing—and for being part of our extraordinary Erickson Living family.

With gratitude,

A handwritten signature in black ink that reads "R. Alan Butler". The signature is written in a cursive style.

R. Alan Butler  
Chief Executive Officer  
Erickson Living