



March 23, 2020

Dear Members of Our Erickson Living Family,

I want to express my sincere gratitude for all that you continue to do to combat the spread of COVID-19. All across our family of communities, residents and staff are taking extraordinary steps to protect the health and safety of our loved ones, friends, neighbors, and caregivers. Your support and willingness to help are an inspiration to us all—and a reminder that if we band together, we can overcome any challenge.

While maintaining the physical health of our residents and staff is our paramount concern, please know that we are also committed to your emotional well-being. Please reach out to members of your community team if you need any support. We never want you to feel alone, even as we adhere to the important practice of social distancing.

These are difficult times that demand a lot from all of us, but we are a strong community and, together, we will get through this. I am confident that we will look back on this unprecedented health event and be proud of how well we cared for each other.

Thank you for all that you are doing—and for being part of our extraordinary Erickson Living family.

With gratitude,

A handwritten signature in black ink, appearing to read "R. Alan Butler".

R. Alan Butler
Chief Executive Officer