



March 6, 2020

Dear Members of Our Erickson Living Family,

As you are undoubtedly aware, there are increasing concerns about the spread of coronavirus (COVID-19), both here in the U.S. and abroad. Please be assured that Erickson Living corporate offices and all our managed communities are taking appropriate measures to protect the health and well-being of residents, employees, and their families.

Our medical teams and senior leaders are diligently monitoring updates put forth by the Centers for Disease Control (CDC) and state and local health departments and promptly enacting their recommended guidelines.

We have activated our Emergency Preparedness Planning Team so that we have the resources and support in place should a confirmed case of COVID-19 occur.

In addition to the robust protocols and guidelines already in place to prevent the spread of flu and other respiratory illnesses, we have also implemented protocols specific to COVID-19. They include prohibiting visitors who have flu-like symptoms, have traveled internationally in the past 14 days, or had contact with individuals who have traveled internationally in the past 14 days.

We strongly encourage employees and residents to continue to follow CDC recommended practices that are proven to prevent the spread of COVID-19, such as thoroughly washing your hands with soap and water; covering your cough; staying at home if you are sick; and avoiding close contact with others who are sick.

I am particularly proud that our managed communities have dedicated on-site medical centers and employee health and wellness centers staffed by full-time physicians and health professionals. This allows us to carefully monitor the health of residents and staff members and promptly respond to any concerns.

In closing, I want to assure you that providing a safe and healthy environment for employees and residents is a top priority at every Erickson Living-managed community and corporate office. We are dedicated to your well-being and are doing everything in our power to combat COVID-19.

Thank you for your confidence and support.

Sincerely,

A handwritten signature in black ink that reads "R. Alan Butler".

R. Alan Butler
Chief Executive Officer
Erickson Living